

Achieve Change Performance

When it comes to change success, performance metrics matter—to practitioners, sponsors, stakeholders and the executive team. Prosci's one-day Achieve Change Performance program equips Prosci Change Practitioners with advanced skills for defining, tracking and measuring change performance with the Prosci Change Performance Framework. With this level of insight, you can align stakeholders on what success looks like for the project, make strategic adjustments to your project along the way, and ultimately improve project outcomes.

Prerequisite: Prosci Change Management Certification or Practitioner Program. In addition, to get the most from this program, we highly recommend attending the other three Model Mastery programs first (Improve Project Health, and ADKAR Model Mastery Level 1 and 2).



Who Is This Program For?

The Achieve Change Performance program is ideal for those interested in advancing their change management practices with new skills, particularly related to the Prosci Change Performance Framework. This program is designed for:

- Experienced practitioners wanting skills for working with change leaders to define metrics for measuring change performance
- Practitioners and deployment leaders who can benefit from an early warning system to tell them if the change is off track so that they can course-correct
- Practitioners and sponsors who would like to demonstrate how they're achieving project objectives and the value of change management to the organization

Learning Objectives

In the intensive Achieve Change Performance program, you learn a performance-oriented approach for driving change success, with advanced knowledge and skills including:

- The **three levels of performance** for change projects and how the levels are connected.
- The critical success factors for **applying the Prosci Change Performance Framework** on your project.
- How to **facilitate a process to define metrics** for measuring organizational and individual performance.
- How to develop approaches to **engage your key stakeholders** to define, track and achieve change performance.

Have questions? [Contact us](#) to learn more.

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Agenda

- Welcome and Connection
- Why Measure Change Performance?
- Introduction to the Prosci Change Performance Framework
- Define Performance
- Define Success
- Extended Break
- Define Impact
- Define Approach
- Track and Adapt Performance
- Achieve Performance
- Next Steps and Close

Tools and Resources

Digital content, resources and tools in the Prosci Hub Solution Suite, including:

- **Knowledge Hub** – Applying the Prosci Change Performance Framework, which includes electronic activity workbook and downloadable resources; also Applying the PCT Model, Applying the ADKAR® Model, and Practitioner Program
- **Research Hub** – digital versions of *Best Practices in Change Management* – 12th Edition, topical studies, and relevant data across a broad array of topics